



SON House Guest Survey

The staff and volunteers of the SON Foundation House want to make sure you had a pleasant stay and were as comfortable as possible. You can help us make improvements by taking a few minutes to fill out this survey. Thank you!

How many days did you stay at the SON House? _____

Are you a previous guest of the SON House? YES NO

How far from home is the SON House? Less than 20 miles
 21-60 miles
 61-200 miles
 Over 200 miles

How would you rate the following aspects of your stay at the SON House?

1=Poor 2=Below Average 3=Good 4=Very Good

| | RATING | COMMENTS |
|--------------------------------------|--------|----------|
| Comfort and Cleanliness of your room | | |
| Cleanliness of the bathroom | | |
| Explanation of SON House Procedures | | |
| Laundry Facilities | | |
| Kitchen Facilities | | |
| Living/TV Areas | | |
| Office Area | | |
| Wireless Internet | | |
| Grounds | | |

~ Please don't forget the questions on the back! ~

Thank you for staying at the SON Foundation House!

How would you respond to the following statements?

1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree
N/A = Don't know

| | RATING | COMMENTS |
|---|--------|----------|
| Volunteers were friendly | | |
| Volunteers were able to help during our stay | | |
| I felt the request for payment for overnight stay was reasonable. | | |

Please rate your overall experience at The SON Foundation House.

Poor Below Average Average Good Excellent

What can we improve about the SON Foundation House?

- _____
- _____

What did you like best about the SON Foundation House?

- _____
- _____

Is there anything that is not provided by the SON Foundation House that would have helped you and your family while you were here?

- _____
- _____

Please share the story of your experience at the SON Foundation House, adding any recommendation or information you would like us to know.

May we share your comments anonymously on our website or in other publications? YES NO

Thank you for staying at the SON Foundation House!